

Cookie Policy

What are cookies?

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services.
- **Analytical/performance cookies.** They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

How do we use cookies?

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

Cookie	Purpose
osCsid	This is set by our e-commerce software (osCommerce) to identify and manage your session. This is essential to provide you with a shopping cart, allow you to log in or register, and proceed through checkout and payment.
Google Analytics __utma, __utmc, __utmz, __utmt, __utmb etc:	This is a web analytics service provided by Google Inc which uses cookies to show us how visitors found and explored our site, and how we can enhance their experience. It provides us with information about the behaviour of our visitors (for example, how long they stayed on the site, the average number of pages viewed) and also tells us how many visitors we have had on each page.
Facebook Pixel fr	This is an analytics service provided by Facebook Inc which uses cookies to show us how Facebook users are using our site, and how we can enhance their experience. It provides us with information about the effectiveness of our Facebook posts and advertising campaigns, and how these convert to traffic and purchases on our site.

Lawful basis for using cookies

We will only use cookies where we have a lawful basis for doing so. For more information about your privacy rights and how we may use your personal data, including cookies, please see www.happyhottubs.co.uk

In most cases we will need your consent in order to use cookies on this website. The exception is where the cookies are essential in order for us to provide you with a service you have requested or to enable you to access and use our website. The use of such cookies is necessary for our legitimate interests in that we will be unable to provide you with the relevant service or to grant you access to our website without the use of such cookies.

Consent

When you first access our website, a cookie message will pop up in your browser asking you to confirm whether you consent to our use of all cookies. By clicking “accept all cookies”, you are agreeing to our use of such cookies as set out in this policy.

If you do not wish us to use all cookies, please select “options” in the cookie pop up when you first access our website.

You can withdraw your consent to the use of non-essential cookies on our website at any time by clicking the following link at the bottom of any of the pages on our website <https://www.happyhottubs.co.uk/privacy.php>, and selecting “Revoke Cookie Consent”.

Managing cookies

Generally you can also restrict, block or delete the cookies which are set by any websites by changing your internet browser settings.

However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our website.

If you delete cookies relating to this website we will not remember things about you, including your cookie preferences, and you will be treated as a first-time visitor next time you visit the site.

Third-party cookies

Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies.

Questions

If you have any questions or comments regarding this cookie policy, please contact us at Happy Hot Tubs, Unit G2, Fort Wallington Industrial Estate, Fareham, Hampshire, PO16 8TT or email admin@happyhottubs.co.uk

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