

THE HOT TUB CARE LTD

COVER

WARRANTY



Cover Care Tips

1. Keep clean with mild soap and water, do not use silicone based cleaners or treatments.
2. Do not scrape or drag cover.
3. Do not use vapor seals to lift or remove cover (pouches at inside ends of hinge area).
4. Do not lift cover without unfastening locking straps.
5. Keep water and snow off top of cover.
6. Do not walk, sit or lean on cover.
7. Attach all locking hold down straps when installing and fasten when not in use to prevent heat loss.
8. Use handles and straps for positioning only, handles and seams will not support the weight of cover.
9. Do not place heavy objects on the cover.
10. When not on the spa, ensure cover is stored to prevent buckling.

Inner Core Maintenance

Important:

Excess chemicals and/or chemical imbalance will deteriorate the plastic vapour barrier. When the vapour barrier is damaged, inner cores will absorb moisture. The following instructions will prolong the life of your plastic vapour barrier and inner cores.

1. Be sure to take the cover completely off the tub when shocking with chemicals and leave it off for a period of 30 minutes or until the chemical level is back to normal. Very important to take cover off, not just flip one side open.

2. Spray or wipe off the bottom side of your cover approximately once a month to get the excess chemical residue off the plastic barrier. These excess chemicals are what cause the plastic to dry out and crack.
3. Approximately every 6 months, take the inserts out and flip them over so that the opposite side of the insert is over the water.

Warning: Avoid Drowning Risk

1. STAY OFF COVER - WILL NO SUPPORT WEIGHT.
2. KEEP CHILDREN AWAY - CHILDREN OR OBJECTS CANNOT BE SEEN UNDER COVER.
3. REMOVE STANDING WATER - CHILD CAN DROWN ON TOP OF COVER.
4. REMOVE COVER COMPLETELY BEFORE ENTRY OF BATHERS - ENTRAPMENT POSSIBLE.
5. NON-SECURED OR IMPROPERLY SECURED COVERS ARE A HAZARD.
6. CHECK COVER FREQUENTLY FOR DAMAGE AND/OR PREMATURE DETERIORATION.
7. FAILURE TO FOLLOW ALL INSTRUCTIONS MAY RESULT IN INJURY OR DROWNING.

THE HOT TUB CARE LTD COVER WARRANTY



How long does the warranty last?

This warranty runs for one year from the date of delivery of original purchase.

Who is covered?

This warranty covers the original purchaser with proof of purchase.

What does this warranty cover?

This warranty covers defects in materials and workmanship.

What does this warranty NOT cover?

This warranty does not cover damage from abuse, misuse or neglect (see listed items).

1. Damage due to excessive chemicals or heat
2. Inner foam core breakage
3. Inner foam core moisture absorption due to foam breakage or damage to plastic barrier
4. Damage, tears or abrasions to vinyl cover due to scraping, dragging or sliding of cover
5. Damage due to use of silicone based cleaners or treatments (see Care Tips)
6. Damage due to use of vapour seals as handles (pouches at inside ends of hinge)
7. Damage due to weight placed on cover
8. Damage caused by inappropriate storage
9. Handles damaged due to lifting.

When warranty service is required contact Hot Tub Care Ltd.

What will Hot Tub Care Ltd do?

Within the warranty period Hot Tub Care Ltd will do the following:

1. Upon return of cover we will inspect cover to determine whether failure is due to defects in materials or workmanship
2. Repair or replace, at our option, any defective cover or part

What will Hot Tub Care Ltd NOT do?

1. We will not be responsible for freight cost for forwarding and return of your cover.
2. We will not provide substitute or loan cover during repair period.
3. We will not repair under warranty any damage due to the above list not considered defects.

Nothing in this warranty affects your statutory rights.

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